

TN-502 Knoxville-Knox County Continuum of Care
2026 CoC Application Scoring and Rating Criteria

The Knoxville Knox County Continuum of Care seeks to provide a coordinated, inclusive and outcome-oriented community process for the solicitation, objective review, ranking and selection of project applications for inclusion with our CoC Collaborative Application package we submit to the US Department of Housing and Urban Development.

To score and then rank Continuum of Care project applications, the CoC Ranking and Review panel will use information from the Project Applicant Questionnaire, as well as relevant information from other sources, including but not limited to KnoxHMIS, the Coordinated Entry System, HUD LOCCS, CoC Project Applications, SAGE, and Agency Annual Performance Reviews. Maximum points for each project is 100. The Ranking and Review panel will use these scoring factors as well as HUD’s CoC rules, regulations and objectives as well as local objectives to make a final determination of the acceptance and rank-order of applications we submit in our Collaborative Application. (Note: Because HMIS is a central CoC activity and is functionally different than direct housing or service projects, its scoring rubric must be somewhat altered from the others to capture its information, and is available in a separate document.)

Scoring Summary

| Project Type | Threshold Review* | Objective Criteria | Supportive Service Engagement | System /Program Performance | Community Collaboration | Total Points Available |
|--------------|-------------------|--------------------|-------------------------------|-----------------------------|-------------------------|------------------------------------|
| Renewals | | 0-50 points | 0-15 points | 0-25 points | 0-10 points | 100 (scored by Rank & Review) |
| New Projects | 0-8 | 0-50 points | 0-15 points | 0-25 points | 0-10 points | 100 (scored by Rank and Review) |
| HMIS | 0-4 | 0-50 points | | 0-40 points | 0-10 points | 100 (scored by Rank and Review) |

*Threshold Review is unscored. In order to be eligible for inclusion in the final Rank and Review, project applications must meet their minimum threshold requirement by project type, as described below.

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| Agency: |
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| Project Name: |
| Name, phone, email of contact: |

Threshold Questions for Renewal & New Projects

Renewal projects are considered as having met the majority of the threshold requirements through previously approved grant applications. For Renewal and New Projects, agencies are required to submit the required certifications.

| | Yes/No |
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| Is the applicant seeking funding for an eligible project category, and eligible population? | |
| Does the project meet the threshold requirements in section V.A.4.a.5-6? (required certifications) | |

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| New Project Threshold (0-8 points) |
| For HUD to consider new projects as meeting project quality threshold, each new project must meet the following criteria as applicable. If awarded, <u>a recipient must meet all</u> the criteria listed in the criteria column for its component. |

| Transitional Housing: New Transitional Housing projects must receive at least 6 out of 8 points available for this project type. New TH projects that do not receive at least 6 points will be rejected. | | | |
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| | Criteria | Points Available (8) | Score |
| A | Demonstrate that the project will provide and/or partner with other organizations to provide eligible supportive services that are necessary to assist program participants to obtain and maintain housing (i.e., case management, behavioral healthcare, employment training, etc.) | 2 | |
| B | The applicant has prior experience operating transitional housing or other projects that have successfully helped homeless individuals and families exit homelessness within 24 months or has a plan in place to ensure homeless individuals and families will exit homelessness within 24 months. | 1 | |
| C | The applicant has previously operated or currently operates transitional housing or another homelessness project, or has a plan in place to ensure that at least 50 percent of participants exit to a positive destination within 24 months and at least 50 percent of participants exit with employment income as reflected in HMIS or | 1 | |

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| | another data system used by the applicant. | | |
| D | The project will be supplemented with resources from other public or private sources, that may include mainstream health, social, and employment programs such as Medicare, Medicaid, SSI, and SNAP. | 1 | |
| E | <p>Describe how the proposed project will:</p> <ul style="list-style-type: none"> • assess the service needs of program participants, • and provide individualized services for program participants during their time in Transitional Housing that will result in at least 20 hours per week of engagement in services, activities or employment for all program participants, except for a program participant over age 62 or who is an individual with handicaps as defined in 24CFR 8.3 or a with a developmental disability as defined under 24 CFR 578.3 (examples of services or activities include case management, counseling, treatment, volunteering, work therapy, education, job training, community building activities, etc.) Employment may contribute to the 20 hours per week of engagement. The project description provided here does not constitute a reporting or documentation requirement. <p>Indicate that the proposed project will create service plans for each program participant that include:</p> <ul style="list-style-type: none"> • the services to be provided, when and how often services will be provided, by whom all services will be provided; • program participant goals, strategies for achieving those goals, and target dates for achievement to focus on improved health and wellness, housing stability, and increased employment income leading to financial stability and self-sufficiency. | 2 | |
| F | Demonstrate the average cost per household served for the project is reasonable, consistent with 2 CFR 200.404. | 1 | |

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| Supportive Services Only (SSO) Standalone: New SSO – Standalone project applications must receive at least 4 out of the 5 points available for this project type. New SSO standalone projects that do not receive at least 4 points will be rejected. | | | |
| | Criteria | Points Available (5) | Score |
| A | The Supportive Services project is necessary to assist people in exiting homelessness, addressing barriers to stable housing (e.g., substance use disorder, unemployment, childcare, etc.) and increasing self-sufficiency and the Recipient will | 1 | |

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| | conduct an annual assessment of the service needs of the program participants. | | |
| B | The proposed project has a strategy for providing supportive services to eligible program participants including those with histories of unsheltered homelessness and those who do not traditionally engage with supportive services. | 2 | |
| C | The project will be supplemented with resources from other public or private sources, that may include mainstream health, social, and employment programs such as Medicare, Medicaid, SSI, and SNAP. | 1 | |
| D | The services provided are cost-effective consistent with 2 CFR 200.404. | 1 | |

Supportive Services Only (SSO) Street Outreach: New SSO project applications that focus on street outreach and indicate so in their project application must receive at least 5 out of the 6 points available for this project type. Projects that do not receive at least 5 points will be rejected.

| | Criteria | Points Available (6) | Score |
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| A | The project will be supplemented with resources from other public or private sources, that may include mainstream health, social, and employment programs such as Medicare, Medicaid, SSI, and SNAP. | 1 | |
| B | The proposed project has a strategy for providing supportive services to eligible program participants including those with histories of unsheltered homelessness and those who do not traditionally engage with supportive services. | 2 | |
| C | Demonstrate that the applicant has a history of, or a plan for, partnering with first responders and law enforcement to engage people living in places not meant for human habitation to access emergency shelter, treatment programs, reunification with family, transitional housing or independent living. The applicant must cooperate and not interfere or impede with the enforcement of local laws such as public camping and public drug use laws and assist/be willing to assist first responders in their efforts to engage homeless individuals. | 1 | |

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| D | The applicant has experience providing outreach services consistent with the activity description at 24 CFR 578.53(e)(13) and has demonstrated effectiveness at helping people successfully exit from places not meant for human habitation to emergency shelter, treatment programs, transitional housing or permanent housing programs. | 1 | |
| E | The services provided are cost-effective consistent with 2 CFR 200.404. | 1 | |

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| Supportive Services Only-Coordinated Entry (SSO-CE): New SSO-CE project applications (also known as centralized or coordinated assessment) must receive at least 3 out of the 4 points available for this project type. New SSO-CE projects that do not receive at least 3 points will be rejected. | | | |
| | Criteria | Points Available (4) | Score |
| A | The Coordinated Entry system is easily available and reachable for all persons within the CoC's geographic area who are seeking homelessness assistance. The system must also be accessible for persons with disabilities within the CoC's geographic area. | 1 | |
| B | There is a strategy for advertising that is designed specifically to reach households experiencing homelessness with the highest needs. | 1 | |
| C | There is a standardized assessment process. | 1 | |
| D | The project will ensure program participants are directed to appropriate housing and services that fit their needs. | 1 | |

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| Permanent Housing: Permanent Supportive Housing (PH-PSH): New Permanent Housing projects must receive at least 3 out of the 5 points available for this project type. New Permanent Housing projects that do not receive at least 3 points will be rejected. | | | |
| | Criteria | Points Available (5) | Score |
| A | The type of housing proposed, including the number and configuration of units, will fit the needs of the program participants. | 1 | |
| B | The type of supportive services and assistance that will be offered to program participants will ensure that the participant is able to successfully obtain and retain permanent housing and in a manner that fits their needs (e.g. transportation, safety planning, enhanced case management). If the applicant is proposing to expand an existing PH project, it must demonstrate how they are expanding supportive services to program participants, including where appropriate, on-site supportive services. | 1 | |

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| C | The project will serve homeless individuals or families with a disability in accordance with 24 CFR 578.37(a)(1)(i). | 1 | |
| D | The average cost per household served is reasonable, consistent with 2 CFR 200.404, meaning that the costs for housing and services provided by the project are consistent with the population the project plans to serve. | 1 | |
| E | The project will be supplemented with resources from other public or private sources, that may include mainstream health, social, and employment programs such as Medicare, Medicaid, SSI, and SNAP. | 1 | |

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| Permanent Housing: Rapid Rehousing (PH-RRH): New Permanent Housing projects must receive at least 4 out of the 6 points available for this project type. New Permanent Housing projects that do not receive at least 4 points will be rejected. | | | |
| | Criteria | Points Available (6) | Score |
| A | The provision of tenant-based rental assistance will help individuals and families achieve self-sufficiency within 3 months or up to 24 months. | 1 | |
| B | The type of supportive services and assistance that will be offered to program participants (e.g., case management, substance use treatment, mental health treatment, and employment assistance) will ensure that the participant is able to successfully obtain self-sufficiency and exit homelessness. | 2 | |
| C | The applicant has previously operated or currently operates a homelessness project where, or has a plan in place to have, at least 50 percent of participants exit to permanent housing within 24 months and at least 50 percent of participants exit with employment income as reflected in HMIS or another data system used by the applicant, or has a plan in place to ensure this. | 1 | |
| D | The average cost per household served is reasonable, consistent with 2 CFR 200.404, meaning that the costs for housing and services provided by the project are consistent with the population the project plans to serve. | 1 | |
| E | The project will be supplemented with resources from other public or private sources, that may include mainstream health, social, and employment programs such as Medicare, Medicaid, SSI, and SNAP. | 1 | |

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| Project Administration (0-5 points) |
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| New Project Timelines. Will the proposed project be able to quickly start serving clients, and/or is there a clear implementation plan in place? | Points Available 0-5 points | Score |
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Section 1 points (NEW PROJECTS ONLY): _____/5

| Objective Criteria (0-50 points) | | |
|---|------------------|-------|
| Applicant Experience (15 points) | | |
| Rating Factor | Points Available | Score |
| Applicant demonstrates experience with population to be served | 0-7 | |
| Applicant demonstrates experience with proposed programming type | 0-5 | |
| Applicant demonstrates experience with operating and managing a federal grant | 0-3 | |

| Cost Effectiveness and Match Funding (15 points) | | |
|--|------------------|-------|
| Rating Factor | Points Available | Score |
| Project is cost effective as compared to similar programs | 0-5 | |
| Match is appropriate for project type and supports eligible activities | 0-5 | |
| Application budget is reasonable, allocable, and allowable | 0-5 | |

| Demonstration of Improving Self-Sufficiency (20 points) | | |
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| Rating Factor | Points Available | Score |
| There is a plan for services to be tailored and matched to individual clients, across a spectrum of needs. | 0-5 | |
| Program has clearly established pathways and relationships to connect clients with mental health, physical health, and substance use treatment providers. | 0-5 | |
| Program has clearly demonstrated moving clients to economic independence | 0-5 | |
| Program has clearly established relationships and pathways to help clients reach tangible targets, such as improving education and income. | 0-5 | |

Section 2 points: _____/50

| Supportive Service Engagement (15 points) | | |
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| Rating Factor | Points Available | Score |
| Program has a clear policy around participation in supportive services or other programming. | 0-10 | |

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| Demonstrated history of providing intensive wrap-around case coordination and care management | 0-5 | |
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Section 3 points: _____/15

| System/Program Performance | | |
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| New Projects (20) | | |
| Rating Factor | Points Available | Score |
| Project tracks system level performance measures and impacts | 0-3 | |
| Project has information and data on client outcomes provided on website | 0-3 | |
| Organization has a dedicated data specialist or similar role | 0-3 | |
| Project describes how they intend to monitor program performance, and how any negative system impacts would be addressed | 0-6 | |

KnoxHMIS will provide each renewal applicant their project-level data points listed below by EOB on Wednesday, July 1, 2026. The reporting period used will be 6/1/25 – 5/30/26.

| Renewal RRH & TH/RRH (25) | | |
|--|------------------|-------|
| Rating Factor | Points Available | Score |
| Return to Homelessness 1 & 2 year | 0-3 | |
| Employment Income | 0-2 | |
| Average time to housing | 0-2 | |
| Exit to PH | 0-4 | |
| Of those housed, rate housed with no ongoing rental assistance funded through HUD CoC | 0-5 | |
| Of those housed, rate housed with no ongoing subsidy, regardless of funding (includes housing through PHA) | 0-5 | |
| Rate Households entered from unsheltered situations | 0-2 | |
| HMIS Data completeness | 0-2 | |

| Renewal PH & PSH (25) | | |
|--|------------------|-------|
| Rating Factor | Points Available | Score |
| Return to Homelessness 1 & 2 year | 0-8 | |
| Entries directly from unsheltered situations | 0-8 | |
| Exit to PH | 0-2 | |
| Exit to PSH | 0-2 | |
| HMIS Data completeness | 0-5 | |

| Renewal SSO (25) | | |
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| Rating Factor | Points Available | Score |
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| Employment Income | 0-4 | |
| Rate of positive housing outcomes | 0-8 | |
| Average time to housing | 0-3 | |
| Rate of contacts (Current Living Situation) per month per client | 0-5 | |
| Two-year rate of return to homelessness | 0-3 | |
| HMIS Data completeness | 0-2 | |

Section 4 points: _____/
15 (new) or 25 (renewal)

| Community Collaboration | | |
|---|------------------|-------|
| Rating Factor | Points Available | Score |
| Participation in HMIS | 0-3 | |
| Participation in the Coordinated Entry System | 0-4 | |
| Participation in the Homeless Coalition/CoC Organizational Body | 0-3 | |

Section 5 points: _____/10

Total points: _____/100